

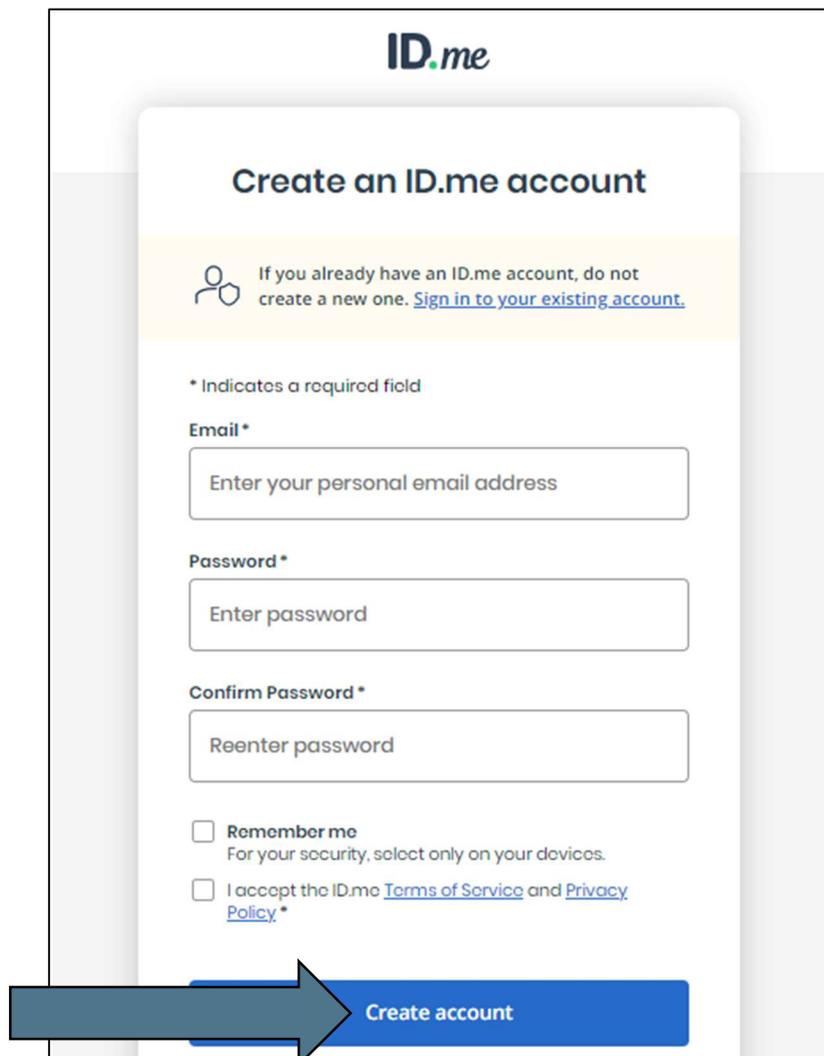
Creating ID.me Login

Setting up Multi-Factor Authentication and Identity Verification

1. Visit id.me and on the right-hand side of the screen click on "Sign in". Then click on "create an ID.me account".



2. Enter your email address, create a password, and accept the terms and conditions. Then click the "Create account" button.

A screenshot of the ID.me website's account creation page. The page features the ID.me logo at the top center. Below the logo, the text "Create an ID.me account" is displayed. Underneath, there is a yellow banner with a person icon and the text "If you already have an ID.me account, do not create a new one. [Sign in to your existing account.](#)". Below this, there is a section with a legend: "* Indicates a required field". There are three input fields: "Email*" with the placeholder "Enter your personal email address", "Password*" with the placeholder "Enter password", and "Confirm Password*" with the placeholder "Reenter password". Below the input fields, there are two checkboxes: "Remember me" with the text "For your security, select only on your devices." and "I accept the ID.me [Terms of Service](#) and [Privacy Policy](#).*". At the bottom right, there is a blue button labeled "Create account". A large blue arrow points from the left towards this button.

- An email confirmation will be sent to the email address you entered to create your account. Log into your email, find the confirmation email from hello@id.me that was sent to you.
- Inside the email you have the option of clicking on the link inside the email to confirm your email address or entering the 6-digit code from the email in the current browser window.

3

ID.me

CONFIRM YOUR EMAIL ADDRESS



We sent an email to

Click the link in our email

Check your inbox for an email from hello@id.me and click the link inside to confirm your email address.

If you do not receive an email within 10 minutes, check your spam folder and verify it hasn't been blocked.

[Why do I need to confirm my email?](#)

[Resend my verification](#)

OR

Enter the 6-digit code from the email

Confirmation Code

[Continue](#)

4

ID.me



Welcome!

Thanks for creating an ID.me account!

ID.me simplifies how you verify and share your identity online, while helping keep your information safe.

You can confirm your email address by clicking the link below.

[Confirm your email](#)

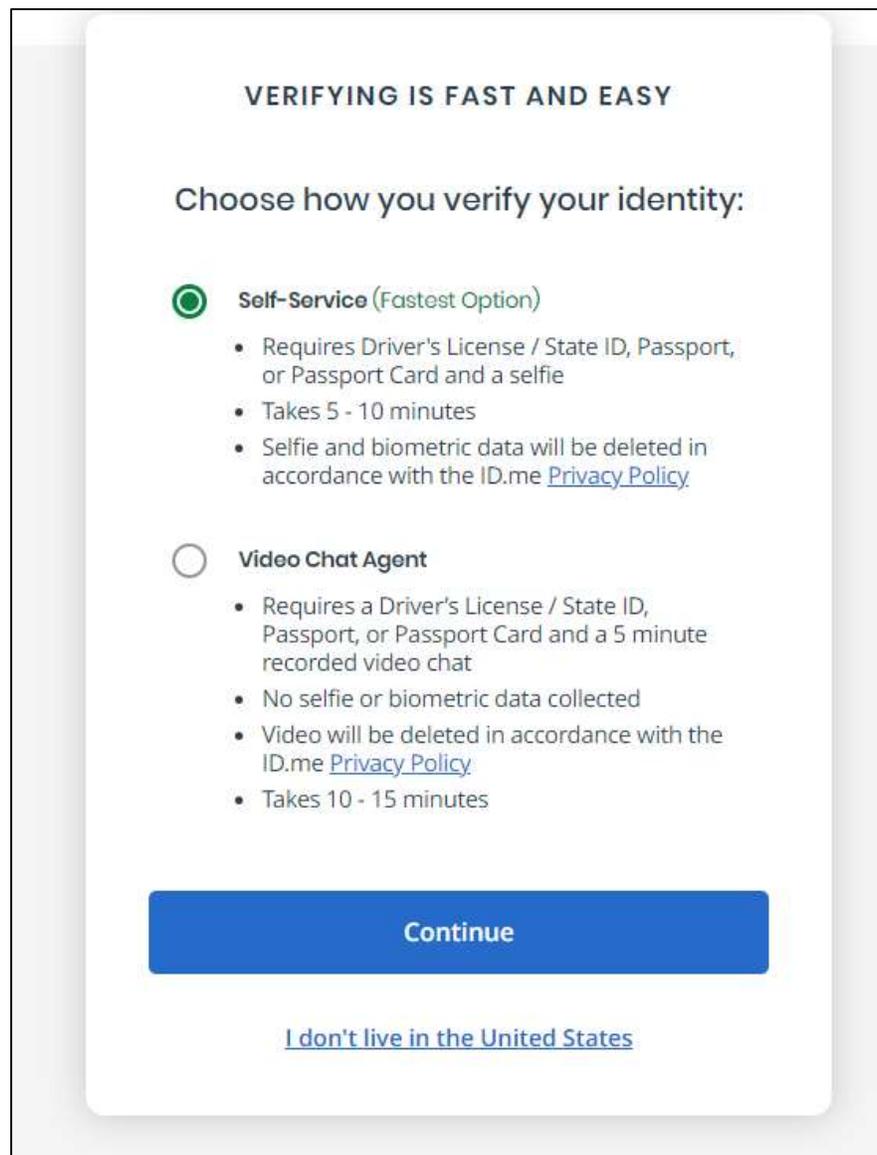
Please note: This link will expire in 15 minutes.

Can't click the button in this email?

Copy this code and enter it in your browser to complete the confirmation.

- You are all set to go! The screen should say **"Your email has been confirmed!"** and you can close your browser or tab.
- Once you are logged in, view your account on the upper right hand of the screen.
- Visit the **"SIGN IN & SECURITY"** to set-up your multi-factor preferences. Add at least one multi-factor to your account.

8. When visiting an ID.me partner for verification purposes, your first visit to a partner will **require you to verify your identity with ID.me**. Have your Driver's License, Passport or Passport Card available, and your Social Security Number. It will take approximately 5-10 minutes.



The screenshot shows a white card with a light gray border. At the top, it says "VERIFYING IS FAST AND EASY" in bold black text. Below that, it asks "Choose how you verify your identity:". There are two radio button options. The first is "Self-Service (Fastest Option)" with a green radio button. It lists three bullet points: "Requires Driver's License / State ID, Passport, or Passport Card and a selfie", "Takes 5 - 10 minutes", and "Selfie and biometric data will be deleted in accordance with the ID.me [Privacy Policy](#)". The second option is "Video Chat Agent" with a white radio button. It lists three bullet points: "Requires a Driver's License / State ID, Passport, or Passport Card and a 5 minute recorded video chat", "No selfie or biometric data collected", and "Video will be deleted in accordance with the ID.me [Privacy Policy](#)". Below the options is a large blue button with the word "Continue" in white. At the bottom, there is a blue link that says "[I don't live in the United States](#)".

9. In the verifying stages, it will send a message to your mobile device with a link that opens to upload the required documents. (Driver's License, Passport, or Passport Card).
10. Upload the required documents with your mobile device.
11. It will then require you to live scan your face with your mobile device camera.
12. Once these steps are completed and approved, it will bring you back to your original web browser. It will then ask you to enter your Social Security Number.
13. Verify all the information and confirm it is correct, then continue.
14. Lastly, authorize permission to share your information with the specific Government entity. You should be all set and verified!